

CLIENT'S RIGHTS

All individuals receiving services from the San Carlos Apache Wellness Center shall be entitled to the following rights:

1. The right to services under conditions that support the client's personal liberty or restrict such liberty only as necessary to comply with treatment needs.
2. The right to an individualized, written treatment plan, periodic review and reassessment of needs, and appropriate revisions of the plan including a description of services that may be needed for follow up.
3. The right to ongoing participation in the planning of services to be provided as well as participation in the development and periodic revision of treatment plan, and the right to be provided with reasonable explanation of all aspects of one's own condition and treatment.
4. The right to refuse services as outlined in A.R.S. SS36-512, and SS 36-513.
5. The right to freedom from restraint or seclusion; expect where there is imminent danger of injury to self or others, to prevent serious disruption of therapeutic environment, and/or all other less restrictive methods of control have been exhausted.
6. The right to a humane treatment environment that affords protection from harm, appropriate privacy, and freedom from verbal or physical abuse or neglect.
7. The right not to be required to participate in experimentation without the client's informed voluntary written consent, the right to appropriate protection associated with such participation, and the right and opportunity to revoke such consent.
8. The right to confidentiality of records, except in situations of imminent risk of suicidality or homicidality, or where mandatory child abuse or elder abuse reporting is required by law.
9. The right to access, upon request, their client records in accordance with state law.
10. The right to be informed, in appropriate language and terms, of their rights.
11. The right to legal counsel and all other requirements of due process.
12. The right not to be subjected to remarks which humiliate or ridicule them or other clients.
13. The right not to be exploited (financially or in any other manner), such as giving money to staff or being required to make public statements acknowledging gratitude to the program at public gatherings.
14. The right to assert grievances without threat of retaliation or cessation of treatment, including the right to have such grievance considered in a fair, timely, and impartial procedure.
15. The right to access a qualified advocate in order to understand, exercise, and protect their rights.
16. The right to all available services without discrimination because of race, creed, color, sex, age, handicap, national origin, or marital status and the right to referral, as appropriate, to other providers of behavioral health services.
17. The right to exercise his/her civil rights, including but not limited to, the right to register and vote at elections, the right to acquire and dispose of property, execute instruments, enter into contractual relationships, to marry and obtain a divorce, to hold professional or occupational or vehicle operator's licenses, unless he/she has been adjudicated incompetent or there has been a specific finding that such individual is unable to exercise the specific right or category or rights. In the case of a client adjudicated incompetent, these rights may be devolved to the client's guardian, if so specified by the court.
18. The right to be informed, in advance, of charges for services.
19. The right to a smoke free environment.
20. The right to submit reports of complaints or participate in complaint investigations process regarding violations of licensure status or rules to the Arizona Department of Health Services, Office of Behavioral Health Licensure, 1647 E. Morton, Suite 240, Phoenix, Arizona 85020, (602) 255-1127.

Client/Guardian

Date

Witness

Date

Client was offered a copy of this form and the client either ___ accepted or ___ declined (check one).